

Statistics on workers in Australia

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Table 1.2 - Number, time lost and compensation paid for serious claims by occupation (2011-12 to 2014-15)

Occupation	Number of serious claims				Median time lost for serious claims (working weeks)				Median compensation paid for serious claims			
	2011-12	2012-13	2013-14	2014-15	2011-12	2012-13	2013-14	2014-15	2011-12	2012-13	2013-14	2014-15
Clerical and administrative workers	7,325	6,795	5,860	5,645	6.6	6.8	6.8	6.6	\$12,900	\$13,700	\$13,800	\$14,700
Office managers and program administrators	600	555	445	410	8.0	8.1	6.0	7.3	\$18,100	\$19,100	\$15,400	\$18,200
Contract, program and project administrators	280	275	190	175	7.5	6.4	5.4	7.2	\$17,700	\$17,400	\$15,900	\$21,900
Office and practice managers	320	275	255	235	8.4	10.4	6.2	7.3	\$18,500	\$21,300	\$15,100	\$16,600
Personal assistants and secretaries	285	240	145	150	7.0	6.8	9.0	7.0	\$13,400	\$15,100	\$15,200	\$16,700
General clerical workers	1,315	1,300	1,055	965	6.2	6.3	6.2	6.2	\$10,900	\$11,900	\$11,500	\$12,300
General clerks	1,225	1,220	1,000	905	6.2	6.2	6.2	6.0	\$10,700	\$11,800	\$11,500	\$11,800
Keyboard operators	90	80	55	60	5.9	8.2	6.1	9.4	\$13,100	\$15,300	\$12,400	\$19,400
Inquiry clerks and receptionists	680	620	510	540	6.6	6.0	6.0	7.4	\$10,800	\$10,500	\$11,400	\$14,100
Call or contact centre information clerks	250	175	165	160	6.1	7.3	5.6	7.1	\$12,000	\$16,800	\$12,500	\$14,500
Receptionists	430	445	350	385	7.0	5.2	6.0	7.7	\$9,900	\$8,900	\$10,600	\$13,700
Numerical clerks	775	620	510	500	8.0	6.7	7.8	7.1	\$14,600	\$13,600	\$14,200	\$15,900
Accounting clerks and bookkeepers	290	270	210	210	7.5	6.8	9.0	6.8	\$14,600	\$13,500	\$14,200	\$14,800
Financial and insurance clerks	485	350	305	295	8.4	6.5	7.4	7.3	\$14,500	\$13,600	\$14,500	\$16,400
Clerical and office support workers	1,330	1,195	1,085	1,085	6.2	6.0	6.6	6.4	\$12,900	\$12,000	\$12,600	\$14,300
Other clerical and administrative workers	2,335	2,265	2,105	1,995	6.2	7.6	7.2	6.4	\$14,100	\$16,100	\$16,800	\$15,800
Logistics clerks	535	505	470	490	4.8	5.1	5.4	4.9	\$9,000	\$9,500	\$11,400	\$11,000
Community and personal service workers	21,070	20,165	19,330	18,710	5.0	5.0	5.2	5.2	\$7,800	\$7,500	\$7,800	\$8,000
Carers and aides	8,600	8,100	7,680	7,505	4.9	4.6	5.0	4.6	\$6,100	\$5,700	\$6,200	\$6,400
Child carers	1,220	1,205	1,185	1,185	4.1	3.9	4.4	4.2	\$5,300	\$4,600	\$5,500	\$5,700
Education aides	925	915	995	1,045	4.3	4.1	4.2	4.0	\$6,700	\$6,200	\$6,900	\$7,000
Personal carers and assistants	6,455	5,980	5,500	5,270	5.1	5.0	5.3	4.8	\$6,100	\$5,900	\$6,200	\$6,500
Health and welfare support workers	3,875	3,965	3,600	3,610	4.2	4.7	5.0	5.4	\$7,900	\$8,100	\$8,100	\$8,500
Hospitality workers	2,240	1,875	1,835	1,780	5.2	5.2	4.0	4.8	\$4,700	\$6,100	\$4,900	\$5,000
Protective service workers	4,840	4,845	4,735	4,485	5.8	5.8	6.0	7.0	\$13,900	\$11,600	\$12,800	\$12,800
Defence force members, fire fighters and police	2,850	3,020	2,960	3,005	5.3	5.5	5.9	7.3	\$14,700	\$11,400	\$12,300	\$12,700
Prison and security officers	1,990	1,820	1,775	1,480	6.8	6.2	6.7	6.6	\$12,800	\$12,100	\$13,300	\$13,200
Sports and personal service workers	1,515	1,380	1,480	1,330	5.4	6.0	5.3	5.0	\$8,000	\$9,500	\$9,500	\$9,200
Personal service and travel workers	820	770	775	655	5.0	6.0	5.4	4.4	\$7,500	\$8,900	\$10,000	\$8,600
Sports and fitness workers	695	610	705	675	6.0	6.4	5.2	6.0	\$8,500	\$9,700	\$8,900	\$9,900
Labourers	31,640	29,095	27,310	27,065	5.4	5.2	5.3	5.2	\$8,400	\$8,600	\$9,200	\$9,800
Cleaners and laundry workers	4,785	4,340	3,910	3,590	6.1	6.4	6.0	6.6	\$7,500	\$7,900	\$7,300	\$9,000
Construction and mining labourers	4,280	3,825	3,630	3,545	6.4	6.6	6.8	7.0	\$12,500	\$13,600	\$14,200	\$15,200
Factory process workers	6,855	5,855	5,205	4,880	5.0	4.8	5.0	4.4	\$8,300	\$8,200	\$9,200	\$9,600
Food process workers	2,510	2,145	2,050	1,835	4.4	4.0	4.0	4.0	\$6,700	\$7,100	\$7,700	\$8,500
Packers and product assemblers	1,330	1,250	1,030	960	5.5	5.2	6.2	4.6	\$9,600	\$9,300	\$11,600	\$10,700
Farm, forestry and garden workers	2,885	2,890	2,645	2,645	6.0	5.4	5.2	5.6	\$8,600	\$7,900	\$8,900	\$9,400
Food preparation assistants	2,130	2,005	1,830	1,800	4.6	4.4	4.0	4.0	\$4,600	\$4,600	\$4,600	\$4,800
Machinery operators and drivers	19,285	17,860	17,080	16,205	5.9	6.0	6.0	6.0	\$10,900	\$12,100	\$13,000	\$13,700
Machine and stationary plant operators	4,175	3,745	3,630	3,470	6.4	6.7	6.2	6.2	\$14,500	\$16,300	\$16,000	\$17,100
Machine operators	2,255	1,760	1,780	1,800	6.2	6.6	6.0	6.0	\$12,000	\$12,900	\$13,800	\$15,200
Stationary plant operators	1,920	1,985	1,855	1,670	6.4	6.8	6.5	6.8	\$17,700	\$20,200	\$18,600	\$20,500
Mobile plant operators	2,910	2,740	2,500	2,245	5.4	5.2	6.0	5.7	\$10,400	\$11,000	\$12,100	\$12,500
Road and rail drivers	8,660	8,160	7,820	7,510	6.2	6.3	6.6	7.0	\$10,900	\$12,400	\$13,200	\$14,400
Automobile, bus and rail drivers	1,540	1,525	1,280	1,190	4.6	3.6	5.0	4.8	\$8,800	\$9,300	\$9,200	\$10,800
Delivery drivers	1,280	1,250	1,080	1,160	5.9	6.8	6.8	6.2	\$8,700	\$10,400	\$11,900	\$11,300
Truck drivers	5,845	5,385	5,460	5,160	6.8	7.0	7.0	7.8	\$12,100	\$13,700	\$14,800	\$16,300
Storepersons	3,515	3,195	3,115	2,980	4.8	4.8	4.8	4.4	\$8,400	\$8,400	\$9,700	\$10,000
Managers	5,965	5,250	5,080	4,770	6.8	7.0	6.3	6.2	\$14,000	\$14,700	\$14,500	\$15,300
Chief executives, general managers and legislators	745	605	570	555	6.6	7.0	7.0	7.4	\$17,000	\$16,000	\$18,300	\$21,100
Farmers and farm managers	440	410	385	370	7.0	6.2	5.8	4.8	\$11,600	\$11,000	\$10,200	\$10,100
Hospitality, retail and service managers	2,045	1,785	1,690	1,715	6.3	6.6	5.8	5.2	\$10,600	\$11,400	\$11,100	\$12,100
Accommodation and hospitality managers	455	425	405	415	6.0	5.4	6.2	6.2	\$10,100	\$11,000	\$11,200	\$12,500
Retail managers	775	660	635	630	6.7	7.6	6.4	4.7	\$11,300	\$13,400	\$12,400	\$14,600
Specialist managers	2,735	2,445	2,435	2,130	7.3	7.4	6.8	6.7	\$16,100	\$17,800	\$16,600	\$17,600

Occupation	Number of serious claims				Median time lost for serious claims (working weeks)				Median compensation paid for serious claims			
	2011-12	2012-13	2013-14	2014-15	2011-12	2012-13	2013-14	2014-15	2011-12	2012-13	2013-14	2014-15
Advertising, public relations and sales managers	255	230	210	180	8.8	10.2	5.8	6.4	\$17,500	\$22,300	\$14,000	\$17,700
Business administration managers	365	325	350	280	10.0	11.6	8.6	7.2	\$21,700	\$29,100	\$19,900	\$20,800
Construction, distribution and production managers	825	650	610	595	6.8	6.0	8.0	6.4	\$12,300	\$15,200	\$17,800	\$16,900
Education, health and welfare services managers	465	400	365	400	5.7	7.2	5.2	5.6	\$15,200	\$15,600	\$13,700	\$15,500
ICT managers	35	40	30	40	10.4	10.8	10.9	10.1	\$26,300	\$33,700	\$33,600	\$27,300
Professionals	12,130	11,975	11,190	11,000	5.8	5.6	5.2	5.4	\$12,100	\$11,400	\$11,200	\$12,100
Arts and media professionals	300	230	255	275	6.0	6.6	5.2	6.0	\$12,000	\$13,800	\$10,900	\$11,500
Arts professionals	190	160	180	195	6.2	6.0	5.2	5.6	\$11,500	\$11,200	\$8,600	\$10,700
Media professionals	110	70	75	80	5.4	8.8	5.5	7.4	\$12,800	\$19,900	\$15,600	\$18,500
Business, human resource and marketing professionals	1,125	1,575	1,635	1,380	7.6	6.0	5.8	4.7	\$16,300	\$13,100	\$12,800	\$12,400
Accountants, auditors and company secretaries	145	110	120	110	7.2	6.2	7.9	10.6	\$17,800	\$15,200	\$15,900	\$19,800
Financial brokers and dealers, and investment advisers	60	35	35	35	6.1	9.8	10.0	6.9	\$14,200	\$19,500	\$18,600	\$21,100
Human resource and training professionals	315	235	245	165	8.4	8.0	8.8	8.5	\$17,000	\$16,100	\$17,800	\$17,600
Information and organisation professionals	440	1,065	1,100	935	8.8	5.2	5.0	4.0	\$18,500	\$11,300	\$11,300	\$10,400
Sales, marketing and public relations professionals	170	135	140	140	5.6	6.5	4.9	5.4	\$12,300	\$20,700	\$13,400	\$16,100
Design, engineering, science and transport professionals	1,600	1,550	1,400	1,505	6.4	6.0	6.0	6.3	\$13,000	\$12,500	\$12,400	\$13,700
Air and marine transport professionals	620	670	625	690	10.8	7.8	7.2	8.2	\$17,400	\$14,500	\$13,000	\$16,400
Architects, designers, planners and surveyors	185	145	135	160	6.2	5.0	5.2	5.0	\$12,400	\$10,100	\$14,800	\$12,100
Engineering professionals	380	310	245	255	4.4	4.0	4.8	4.8	\$11,000	\$12,100	\$12,900	\$13,900
Natural and physical science professionals	415	430	395	395	4.8	5.0	4.7	4.5	\$9,800	\$11,700	\$9,800	\$10,000
Education professionals	3,690	3,315	3,185	3,360	4.6	4.6	4.4	4.6	\$12,300	\$12,000	\$12,800	\$13,400
School teachers	3,240	2,935	2,860	3,035	4.2	4.4	4.2	4.6	\$11,500	\$11,800	\$12,300	\$13,300
Tertiary education teachers	325	260	205	220	8.9	6.4	6.8	5.5	\$20,400	\$14,400	\$17,000	\$16,100
Health professionals	4,245	4,235	3,805	3,575	5.8	5.8	5.2	5.5	\$10,000	\$9,400	\$8,600	\$9,800
Health diagnostic and promotion professionals	360	420	320	315	7.0	5.9	6.9	6.2	\$14,200	\$11,800	\$12,300	\$12,300
Health therapy professionals	225	215	185	165	4.5	6.0	3.8	7.2	\$10,600	\$10,400	\$7,100	\$13,000
Medical practitioners	145	130	130	120	6.2	3.8	6.0	4.2	\$12,700	\$7,700	\$12,000	\$10,800
Midwifery and nursing professionals	3,510	3,470	3,165	2,970	5.7	5.9	5.0	5.4	\$9,600	\$9,200	\$8,200	\$9,500
ICT professionals	240	210	145	155	4.3	5.4	5.8	3.2	\$13,600	\$15,800	\$17,700	\$12,500
Business and systems analysts, and programmers	85	95	50	60	4.9	5.1	6.8	3.1	\$16,700	\$16,500	\$23,100	\$11,200
Database and systems administrators, and ICT security specialists	55	40	25	55	5.2	6.9	3.5	4.2	\$13,700	\$22,600	\$9,400	\$20,500
ICT network and support professionals	95	70	65	45	3.8	4.8	5.5	2.7	\$10,800	\$12,500	\$17,400	\$11,900
Legal, social and welfare professionals	935	855	755	750	7.6	7.4	7.4	8.6	\$14,000	\$13,200	\$13,700	\$14,600
Legal professionals	105	75	65	65	11.6	7.6	5.6	8.2	\$22,800	\$12,700	\$20,300	\$19,300
Social and welfare professionals	830	785	690	685	7.2	7.4	7.8	8.6	\$13,000	\$13,200	\$13,500	\$14,500
Sales workers	7,370	6,505	6,345	6,170	6.4	6.7	6.8	6.9	\$8,300	\$8,500	\$8,800	\$10,000
Sales assistants and salespersons	5,350	4,870	4,845	4,840	6.5	6.9	7.2	7.2	\$7,600	\$7,600	\$8,100	\$9,400
Sales representatives and agents	770	670	660	635	7.0	6.4	6.8	6.0	\$13,700	\$14,600	\$13,800	\$15,200
Insurance agents and sales representatives	630	555	565	520	6.4	6.4	6.5	5.4	\$13,200	\$13,400	\$13,200	\$14,300
Real estate sales agents	135	115	95	110	9.0	7.3	8.4	10.0	\$16,700	\$18,300	\$20,600	\$21,100
Sales support workers	1,250	960	845	690	5.8	6.0	5.2	5.6	\$9,300	\$10,100	\$8,700	\$11,000
Checkout operators and office cashiers	850	630	475	310	5.6	5.6	5.1	4.2	\$8,300	\$9,700	\$8,200	\$11,100
Technicians and trades workers	23,070	21,720	21,010	20,180	5.0	4.9	5.0	5.0	\$9,200	\$10,100	\$10,600	\$11,400
Automotive and engineering trades workers	6,935	6,470	6,140	5,545	4.4	4.6	4.8	4.8	\$9,200	\$10,600	\$11,200	\$12,300
Automotive electricians and mechanics	1,840	1,765	1,845	1,760	4.0	4.0	4.2	4.0	\$7,500	\$8,800	\$9,000	\$10,300
Fabrication engineering trades workers	2,535	2,430	2,090	1,860	4.4	4.3	5.0	5.3	\$8,700	\$9,500	\$11,300	\$12,400
Mechanical engineering trades workers	2,140	1,900	1,865	1,600	4.6	5.4	5.0	4.8	\$11,300	\$14,300	\$13,900	\$14,600
Panelbeaters, and vehicle body builders, trimmers and painters	420	375	345	325	7.8	6.2	6.6	6.0	\$11,300	\$11,700	\$14,500	\$12,000
Construction trades workers	5,255	4,805	4,705	4,865	6.2	5.8	5.8	6.0	\$10,100	\$10,700	\$11,700	\$12,500
Bricklayers, and carpenters and joiners	2,695	2,435	2,350	2,535	6.0	5.6	5.6	5.4	\$9,500	\$10,100	\$11,100	\$11,800
Floor finishers and painting trades workers	480	380	425	400	8.3	11.0	7.2	8.6	\$13,300	\$15,300	\$13,000	\$18,100
Glaziers, plasterers and tilers	875	805	765	780	8.0	7.0	8.0	7.8	\$12,300	\$12,100	\$15,300	\$14,800
Plumbers	1,205	1,185	1,160	1,150	5.0	4.9	4.6	5.0	\$9,300	\$9,700	\$10,400	\$11,600
Electrotechnology and telecommunications trades workers	2,185	2,105	2,195	2,065	5.0	4.8	4.8	5.0	\$10,900	\$11,300	\$12,000	\$12,900
Electricians	1,360	1,390	1,385	1,335	4.6	5.0	4.8	5.4	\$10,400	\$12,000	\$11,800	\$13,200
Electronics and telecommunications trades workers	825	710	810	725	5.6	4.6	4.8	4.2	\$11,900	\$9,900	\$12,400	\$12,200
Engineering, ICT and science technicians	1,205	1,175	1,110	975	5.2	5.6	6.4	6.0	\$12,500	\$12,600	\$15,100	\$15,100
Agricultural, medical and science technicians	455	435	420	405	5.0	6.0	6.6	6.8	\$11,100	\$11,000	\$12,700	\$12,500

Occupation	Number of serious claims				Median time lost for serious claims (working weeks)				Median compensation paid for serious claims			
	2011-12	2012-13	2013-14	2014-15	2011-12	2012-13	2013-14	2014-15	2011-12	2012-13	2013-14	2014-15
Building and engineering technicians	615	600	525	450	5.7	5.6	6.0	5.9	\$13,600	\$14,700	\$17,800	\$18,700
ICT and telecommunications technicians	130	145	160	120	5.0	4.7	7.0	5.0	\$11,500	\$11,400	\$15,600	\$13,800
Food trades workers	2,780	2,685	2,520	2,465	4.0	3.4	3.8	3.8	\$5,600	\$5,900	\$6,000	\$6,100
Other technicians and trades workers	2,655	2,495	2,350	2,395	5.8	5.8	5.8	5.2	\$10,500	\$12,000	\$11,900	\$12,000
Hairdressers	180	155	145	155	9.0	9.0	9.0	8.5	\$9,100	\$10,200	\$12,700	\$11,500
Printing trades workers	195	200	160	150	4.8	5.0	5.6	3.9	\$9,700	\$13,200	\$12,100	\$10,800
Textile, clothing and footwear trades workers	70	50	50	55	6.0	4.8	8.0	6.6	\$7,400	\$8,400	\$11,000	\$9,700
Wood trades workers	450	450	370	435	5.2	5.4	5.0	5.8	\$8,900	\$9,900	\$9,900	\$11,200
Skilled animal and horticultural workers	2,060	1,985	1,980	1,865	4.8	4.8	4.6	5.1	\$7,700	\$8,100	\$8,000	\$9,200
Animal attendants and trainers, and shearers	760	810	795	755	4.8	5.6	5.6	5.6	\$7,200	\$10,000	\$8,300	\$9,100
Horticultural trades workers	1,305	1,175	1,190	1,115	4.8	4.2	4.2	5.0	\$8,100	\$7,600	\$7,900	\$9,500
All occupations	128,100	119,910	113,960	110,280	5.6	5.4	5.6	5.6	\$9,600	\$9,900	\$10,300	\$11,000

Notes:

A serious claim is an accepted workers' compensation claim that involves one or more weeks away from work and excludes all fatalities, and all injuries and diseases experienced while travelling to or from work or while on a break away from the workplace.

Time lost and amounts of compensation are not reported for the preliminary year (2015–16) because serious claims for that period are likely to be open and claimants may accrue more time off work and compensation in subsequent years.

Median amounts of compensation are rounded to the nearest 100.

The claim numbers are rounded to the nearest 5 to maintain confidentiality. Therefore, the sum of claims may not be equal to the reported totals.

Source: National Data Set for Compensation-Based Statistics, Safe Work Australia. Explanatory notes are available on the following webpage:

<https://www.safeworkaustralia.gov.au/doc/explanatory-notes-safe-work-australia-datasets>