

Statistics on workers in Australia

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Table 2.1 - Number, frequency rate and incidence rate of serious claims by industry (2011-12 to 2015-16p)

Industry of employer	Number of serious claims ¹					Frequency rate (serious claims per million hours worked) ²					Incidence rate (serious claims per 1000 employees) ³				
	2011-12	2012-13	2013-14	2014-15	2015-16p	2011-12	2012-13	2013-14	2014-15	2015-16p	2011-12	2012-13	2013-14	2014-15	2015-16p
Accommodation and food services	7,145	6,810	6,355	6,390	6,185	7.5	7.0	6.6	6.1	5.9	9.3	8.9	8.4	7.8	7.4
Accommodation	1,640	1,555	1,470	1,455	1,425	10.7	10.0	9.0	8.3	8.9	16.4	15.8	14.4	12.8	13.6
Food and beverage services	5,505	5,255	4,885	4,935	4,760	6.9	6.4	6.1	5.7	5.4	8.3	7.9	7.5	7.0	6.5
Cafes, restaurants and takeaway food services	3,460	3,365	3,065	3,080	3,065	6.0	5.7	5.2	4.8	4.6	7.0	6.7	6.1	5.6	5.3
Clubs (hospitality)	915	835	855	830	750	10.5	10.5	10.6	10.8	10.3	13.7	14.4	15.1	14.8	13.7
Pubs, taverns and bars	1,125	1,055	960	1,025	950	8.0	7.2	7.4	6.9	6.7	10.9	10.2	10.3	10.2	9.4
Administrative and support services	5,820	5,130	4,635	3,835	4,245	8.3	7.4	6.7	5.6	5.8	13.5	12.1	10.8	9.0	9.2
Administrative services	3,425	2,955	2,510	1,910	2,290	6.5	5.8	4.9	3.6	4.3	7.9	7.0	5.9	4.5	5.0
Employment services	2,915	2,545	2,170	1,625	1,975	7.6	6.9	5.8	4.4	5.3	9.6	8.5	7.2	5.3	6.1
Building cleaning, pest control and other support services	2,395	2,175	2,125	1,930	1,955	13.9	11.9	12.0	11.8	10.2	18.9	17.2	16.5	16.2	14.1
Building cleaning, pest control and gardening services	2,225	2,015	1,990	1,805	1,795	14.6	12.5	12.5	12.5	10.8	19.1	17.6	16.7	16.9	14.5
Packaging services	170	155	135	125	160	8.6	7.1	7.8	6.3	6.3	16.3	12.9	14.2	10.0	10.6
Agriculture, forestry and fishing	3,925	3,705	3,535	3,485	3,510	10.8	10.7	9.1	9.9	8.9	21.4	20.8	18.1	19.1	17.5
Agriculture	3,000	2,905	2,675	2,675	2,735	9.9	10.0	8.2	9.1	8.2	19.7	19.4	16.6	17.6	16.3
Dairy cattle farming	245	225	245	210	225	11.1	9.5	6.8	10.2	5.8	21.6	19.3	16.7	17.9	13.5
Fruit and tree nut growing	435	415	380	440	445	12.0	10.0	8.1	13.7	8.7	20.5	17.2	14.6	23.5	15.8
Mushroom and vegetable growing	245	225	205	215	285	11.3	9.0	8.5	11.8	11.7	18.6	16.8	14.9	22.5	21.2
Nursery and floriculture production	195	220	205	155	200	16.6	13.5	14.6	12.2	10.3	25.0	22.0	22.5	19.7	15.7
Poultry farming	190	145	130	145	140	12.5	11.9	18.3*	16.1	5.9	19.8	19.8	36.4	24.4	11.1
Sheep, beef cattle and grain farming	1,190	1,220	1,120	1,095	1,070	8.9	11.9	11.2	11.1	14.3	20.4	25.4	23.8	23.4	29.7
Agriculture, forestry and fishing support services	585	535	555	545	570	18.9	16.4	14.6	15.9	17.2	34.6	29.5	26.2	29.9	30.6
Agriculture and fishing support services	500	445	445	440	450	19.4	15.9	13.7	14.9	16.4	36.0	29.1	24.0	29.2	29.7
Forestry and logging	125	115	140	145	115	8.7	9.8	12.2	16.0	10.3	17.8	20.8	24.6	30.8	19.6
Arts and recreation services	2,635	2,130	2,280	2,265	2,110	9.7	8.0	9.2	8.0	7.1	12.8	10.7	12.0	10.0	9.7
Creative and performing arts activities	190	170	225	175	165	6.3	5.9	9.3	6.3	5.2	8.8	7.5	14.6	8.6	8.2
Gambling activities	600	315	320	280	230	13.6	6.8	7.1	6.3	5.3	21.3	10.9	11.4	9.6	8.5
Heritage activities	500	450	445	450	480	8.1	8.5	9.1	7.4	7.6	11.7	13.4	13.2	11.4	12.3
Parks and gardens operations	435	400	390	405	430	9.8	10.2	11.8	9.9	9.5	15.1	16.8	16.6	15.5	16.2
Sports and recreation activities	1,340	1,195	1,290	1,360	1,240	9.9	8.6	9.9	9.1	7.7	11.8	10.5	11.5	10.0	9.4
Amusement and other recreation activities	165	155	175	190	165	15.2	13.6	13.8	15.1	13.1	17.3	16.1	15.7	18.3	15.8
Sports and physical recreation activities	555	445	445	515	450	4.9	3.9	4.1	4.0	3.4	5.7	4.7	4.8	4.4	4.0
Construction	12,980	12,420	12,475	12,715	12,670	9.0	8.4	7.8	8.1	8.0	18.0	17.1	15.9	16.1	16.0
Building construction	2,650	2,370	2,365	2,420	2,410	5.6	5.0	4.8	4.8	5.1	11.5	10.4	9.8	9.6	10.1
Non-residential building construction	1,265	1,010	1,055	955	890	12.5	12.5	9.9	12.2	11.7	28.0	27.3	21.9	26.7	24.2
Residential building construction	1,385	1,360	1,315	1,465	1,520	3.7	3.5	3.4	3.4	3.8	7.5	7.2	6.8	6.8	7.5
Construction services	8,175	7,750	7,710	8,185	8,405	9.8	9.1	8.4	9.0	8.9	19.2	17.8	16.6	17.6	17.5
Building completion services	1,700	1,470	1,535	1,740	1,820	10.9	8.9	8.8	9.8	9.2	20.8	17.0	16.9	18.6	17.7
Building installation services	2,910	2,680	2,760	2,755	2,700	8.0	7.4	6.9	7.2	6.5	15.6	14.6	13.6	14.0	12.8
Building structure services	1,295	1,270	1,290	1,430	1,550	11.5	11.5	11.8	13.9	13.2	22.7	21.5	23.2	27.1	26.6
Land development and site preparation services	1,040	1,045	920	955	880	11.7	11.4	9.1	12.4	12.4	25.0	25.4	19.8	25.2	25.0
Heavy and civil engineering construction	2,150	2,300	2,400	2,110	1,855	15.1	15.6	13.3	13.3	11.8	33.4	36.2	29.6	28.7	25.8
Education and training	7,390	6,910	6,645	6,820	6,335	5.5	4.9	4.6	4.6	4.3	8.5	7.5	7.2	7.2	6.5
Adult, community and other education	395	415	365	355	335	2.5	2.9	2.2	1.8	1.6	3.4	3.8	2.9	2.4	2.1
Preschool and school education	5,705	5,285	5,180	5,435	5,045	7.0	6.1	5.9	6.2	5.8	11.1	9.7	9.5	10.0	9.2
Preschool education	190	230	215	205	205	4.2	4.2	4.0	3.2	3.2	5.2	5.7	5.6	4.2	4.1
School education	5,515	5,055	4,960	5,225	4,840	7.1	6.2	6.0	6.4	6.0	11.6	10.0	9.8	10.5	9.7
Tertiary education	1,295	1,210	1,100	1,035	955	3.4	3.0	2.8	2.6	2.4	5.4	4.6	4.4	4.1	3.7
Electricity, gas, water and waste services	1,280	1,280	1,270	1,225	1,140	4.6	4.9	4.5	4.6	4.2	9.0	9.4	8.6	8.8	8.2
Electricity supply	345	335	315	290	265	2.9	2.7	2.7	2.4	2.4	5.7	5.1	5.2	4.7	4.5
Electricity distribution	250	255	240	220	185	3.1	2.9	2.9	2.5	2.4	6.0	5.5	5.5	4.7	4.4
Waste collection, treatment and disposal services	700	720	755	750	680	9.4	12.6	9.8	10.7	9.5	19.0	24.5	19.0	20.8	18.6
Waste collection services	315	270	330	295	275	6.8	7.2	6.5	6.7	5.8	14.1	13.9	12.7	12.7	11.5
Waste treatment, disposal and remediation services	390	450	430	455	405	13.9	22.9	16.3	17.3	16.7	27.0	44.9	31.3	35.5	32.2
Water supply, sewerage and drainage services	205	200	180	165	185	3.1	3.5	3.2	3.5	3.5	5.9	6.4	6.0	6.3	6.6
Financial and insurance services	965	845	790	750	620	1.3	1.2	1.0	1.0	0.8	2.4	2.1	1.9	1.9	1.4
Auxiliary finance and insurance services	200	200	155	170	160	1.0	1.1	0.8	0.9	0.8	1.9	2.0	1.5	1.7	1.4
Finance	525	420	400	375	290	1.3	1.1	1.0	0.9	0.7	2.3	1.9	1.8	1.6	1.2
Depository financial intermediation	490	400	365	330	265	1.2	1.0	0.9	0.8	0.7	2.2	1.8	1.7	1.5	1.2
Insurance and superannuation funds	245	220	235	210	170	1.8	1.6	1.6	1.5	1.2	3.3	2.8	2.8	2.7	2.1

Industry of employer	Number of serious claims ¹					Frequency rate (serious claims per million hours worked) ²					Incidence rate (serious claims per 1000 employees) ³				
	2011-12	2012-13	2013-14	2014-15	2015-16p	2011-12	2012-13	2013-14	2014-15	2015-16p	2011-12	2012-13	2013-14	2014-15	2015-16p
Health and general insurance	220	205	210	195	155	2.0	1.8	1.7	1.8	1.4	3.7	3.1	3.1	3.1	2.5
Health care and social assistance	20,125	19,400	18,030	17,565	16,175	10.5	10.0	9.1	8.7	7.4	15.3	14.3	13.0	12.3	10.7
Hospitals	7,545	7,350	6,690	6,315	5,650	11.7	12.3	11.7	10.9	9.0	17.9	18.3	17.4	16.2	13.4
Medical and other health care services	2,640	2,600	2,445	2,455	2,240	5.0	4.6	4.1	3.9	3.1	7.5	6.6	6.0	5.6	4.7
Allied health services	435	405	400	350	350	2.6	2.4	2.1	1.8	1.7	3.6	3.2	3.0	2.5	2.4
Medical services	270	300	255	260	245	1.6	1.6	1.3	1.3	1.1	2.3	2.3	1.9	1.9	1.6
Pathology and diagnostic imaging services	290	285	305	270	240	3.7	4.5	4.1	3.9	2.8	5.9	6.9	6.2	5.9	4.4
Residential care services	6,860	6,420	5,940	5,865	5,410	23.2	22.1	18.8	20.0	17.6	31.8	28.7	25.2	26.7	23.7
Social assistance services	3,075	3,030	2,955	2,935	2,875	6.7	6.4	5.9	5.6	5.4	9.4	9.0	8.3	7.8	7.5
Child care services	1,315	1,225	1,225	1,330	1,340	9.4	8.4	7.1	7.7	7.7	12.6	11.5	9.9	10.3	10.7
Information media and telecommunications	750	605	615	605	515	2.0	1.6	1.8	1.6	1.4	3.7	2.8	3.2	2.9	2.5
Telecommunications services	235	195	235	215	160	1.1	0.9	1.2	1.0	0.8	2.2	1.7	2.2	1.9	1.4
Publishing (except internet and music publishing)	190	165	115	125	85	3.4	2.9	2.8	2.5	2.0	5.9	5.1	4.8	4.5	3.3
Newspaper, periodical, book and directory publishing	190	160	110	125	85	3.4	2.8	2.7	2.5	2.0	5.9	5.0	4.6	4.5	3.3
Manufacturing	17,805	15,680	14,330	14,175	12,740	10.7	9.5	8.8	8.8	8.4	20.7	18.1	16.4	16.6	15.5
Basic chemical and chemical product manufacturing	560	475	455	480	405	6.8	6.0	5.5	4.9	4.4	13.5	11.2	9.8	9.2	8.2
Beverage and tobacco product manufacturing	400	355	390	340	285	7.0	7.6	6.3	6.3	5.0	13.0	14.4	11.5	11.2	8.6
Beverage manufacturing	380	345	385	335	285	6.9	7.8	6.5	6.5	5.1	12.9	14.7	11.9	11.7	8.8
Fabricated metal product manufacturing	2,990	2,635	2,375	2,290	2,140	31.0	30.9	21.7	23.4	21.3	60.4	61.5	41.4	45.4	41.6
Metal container manufacturing	170	130	150	135	125	18.5	12.8	10.4	10.5	8.5	36.2	24.4	19.0	21.7	17.4
Food product manufacturing	4,515	4,120	3,790	3,750	3,295	10.6	8.9	9.5	8.9	8.7	19.4	15.9	16.7	15.8	15.0
Bakery product manufacturing	680	565	570	635	570	8.6	8.0	6.6	7.7	7.6	12.6	11.1	9.7	11.4	10.7
Dairy product manufacturing	320	285	285	295	265	10.5	8.6	12.7	12.4	9.7	20.2	16.2	21.8	24.1	19.5
Fruit and vegetable processing	210	185	150	180	145	22.1	22.1	15.3	20.9	8.7	37.6	37.1	30.6	38.3	15.5
Grain mill and cereal product manufacturing	180	155	165	160	135	21.4	17.7*	20.5*	19.2*	17.7*	43.0	32.6	37.8	34.4	31.2
Meat and meat product manufacturing	2,240	2,100	1,915	1,785	1,495	24.6	22.6	24.1	18.1	16.7	46.6	41.7	45.8	35.4	30.4
Sugar and confectionery manufacturing	220	235	195	180	165	11.1	10.5	7.5	8.1	7.2	20.4	20.1	13.6	15.1	12.8
Furniture and other manufacturing	790	670	650	650	635	8.6	7.7	6.8	7.1	7.1	17.0	15.3	12.6	13.4	13.7
Furniture manufacturing	560	455	390	460	420	8.2	7.0	5.2	6.7	6.7	16.7	13.9	9.7	13.1	12.9
Machinery and equipment manufacturing	2,120	1,910	1,530	1,605	1,335	9.8	9.0	6.9	7.5	6.2	19.9	17.9	13.3	14.6	12.3
Electrical equipment manufacturing	275	265	205	210	200	9.5	9.6	8.8	9.1	7.2	19.6	17.9	16.6	17.9	14.4
Professional and scientific equipment manufacturing	150	120	110	130	95	5.1	3.7	3.0	4.8	3.0	10.3	7.2	5.6	8.4	5.8
Specialised machinery and equipment manufacturing	820	720	555	550	455	15.5	13.6	11.5	10.9	10.3	33.2	27.9	23.3	22.5	21.2
Non-metallic mineral product manufacturing	965	820	830	875	820	13.7	13.3	13.3	15.3	13.0	28.3	27.6	26.3	31.3	25.7
Cement, lime, plaster and concrete product manufacturing	625	550	575	610	580	25.2	25.5	22.5	26.4	25.7	50.4	52.0	47.9	60.2	52.0
Glass and glass product manufacturing	175	140	125	115	110	10.9	14.1	9.8	9.0	9.4	22.8	29.2	16.7	16.4	17.5
Polymer product and rubber product manufacturing	680	540	540	530	490	10.0	7.8	10.1	9.5	8.3	19.9	14.6	18.9	18.6	15.8
Polymer product manufacturing	625	475	495	475	470	9.5	7.0	9.7	9.1	8.2	19.0	13.2	18.0	17.7	15.7
Primary metal and metal product manufacturing	710	595	485	485	375	4.3	3.8	3.3	3.7	3.2	8.7	7.8	6.6	7.3	6.2
Basic ferrous metal manufacturing	170	160	130	135	105	2.3	2.4	1.8	2.1	1.8	4.7	5.0	3.6	4.1	3.6
Basic non-ferrous metal manufacturing	255	220	170	190	140	4.0	3.3	3.2	4.5	3.9	8.1	6.7	6.4	9.1	7.1
Printing (including the reproduction of recorded media)	400	325	280	295	245	5.9	4.1	3.9	4.1	4.2	10.7	7.4	7.4	7.4	7.5
Printing and printing support services	395	310	275	290	245	5.9	3.9	3.9	4.2	4.3	10.7	7.2	7.4	7.5	7.6
Pulp, paper and converted paper product manufacturing	310	250	225	220	185	11.2	9.0	8.9	9.9	8.1	21.4	17.5	17.3	17.9	15.5
Converted paper product manufacturing	200	155	160	165	135	9.7	7.5	7.6	9.3	7.1	18.4	14.3	14.9	16.4	13.7
Textile, leather, clothing and footwear manufacturing	340	230	270	220	195	6.6	4.2	5.0	4.3	3.7	11.7	7.4	9.2	7.6	6.4
Textile product manufacturing	180	125	155	125	110	16.0	9.0	9.5	7.4	5.3	26.0	16.0	18.7	13.8	8.5
Transport equipment manufacturing	1,715	1,435	1,425	1,200	1,080	11.3	10.1	9.8	8.4	8.0	22.5	19.8	18.7	16.4	15.4
Motor vehicle and motor vehicle part manufacturing	1,085	900	900	735	670	12.1	10.6	10.7	8.4	8.5	23.8	20.4	20.2	16.1	16.2
Wood product manufacturing	1,250	1,235	1,035	1,195	1,215	19.4	20.3	11.9	16.7	17.9	37.8	38.5	23.3	31.6	34.9
Log sawmilling and timber dressing	295	260	265	300	280	15.9	13.1	13.8	19.4	22.6	31.9	25.8	26.1	37.8	42.3
Mining	2860	3040	2860	2205	2080	5.3	5.2	4.9	4.5	4.1	12.2	11.9	11.1	9.9	9.2
Coal mining	765	815	765	570	540	7.0	8.8	6.7	6.9	6.1	15.6	19.3	14.4	14.6	12.7
Exploration and other mining support services	940	970	835	545	535	9.5	7.9	6.0	5.0	4.0	20.8	18.2	13.8	10.6	9.3
Exploration	275	250	205	135	55	6.6	4.4	2.9	2.2	0.7	13.6	10.1	6.5	4.7	1.7
Metal ore mining	735	850	885	810	715	3.7	4.3	4.7	5.4	4.6	8.9	10.1	10.6	12.2	10.5
Non-metallic mineral mining and quarrying	345	315	315	235	235	11.7	9.8	11.1	11.6	8.8	26.2	22.5	26.9	24.2	20.2
Construction material mining	280	245	265	200	200	20.5	18.1	18.3	26.2	21.1	46.2	41.5	47.5	57.2	45.5
Other services	3,905	3,665	3,575	3,115	2,790	6.3	6.0	5.2	4.7	4.3	10.9	10.3	9.0	7.9	7.4
Personal and other services	2,100	1,910	1,880	1,480	1,240	7.8	7.2	6.3	5.0	4.5	11.9	10.9	9.6	7.4	6.8
Civic, professional and other interest group services	1,185	1,080	1,100	770	560	17.8	15.9	13.0	10.2	9.1	30.0	25.0	20.8	16.3	14.6
Personal care services	245	205	195	195	170	2.7	2.2	2.3	1.9	1.7	4.0	3.2	3.2	2.7	2.5
Religious services	180	180	150	140	125	3.9	3.8	2.5	2.4	2.5	5.6	5.7	4.1	3.7	3.9

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Repair and maintenance	1,760	1,715	1,665	1,595	1,520	5.1	5.0	4.3	4.4	4.1	9.9	9.7	8.5	8.4	8.0
Automotive repair and maintenance	1,210	1,205	1,110	1,045	965	6.2	5.8	4.6	4.5	4.3	11.9	11.5	8.8	8.6	8.2
Machinery and equipment repair and maintenance	480	470	490	490	490	3.3	3.6	3.7	3.8	3.6	6.7	7.0	7.6	7.5	7.1
Professional, scientific and technical services	2,085	1,840	1,825	1,850	1,645	1.5	1.3	1.2	1.2	1.0	2.8	2.3	2.3	2.1	1.8
Computer system design and related services	185	165	160	145	125	0.6	0.5	0.5	0.4	0.4	1.2	1.0	1.0	0.8	0.7
Professional, scientific and technical services (except computer system design and related services)	1,895	1,675	1,665	1,700	1,520	1.8	1.5	1.4	1.4	1.2	3.2	2.7	2.6	2.4	2.1
Architectural, engineering and technical services	645	555	515	515	395	1.7	1.4	1.3	1.1	0.8	3.3	2.6	2.5	2.1	1.6
Legal and accounting services	385	315	315	285	235	1.1	0.8	0.8	0.7	0.6	2.0	1.5	1.4	1.3	1.0
Management and related consulting services	415	385	415	425	440	3.8	2.9	2.8	2.7	2.7	7.3	5.4	5.3	4.9	4.8
Veterinary services	145	125	170	215	215	5.0	3.6	6.8	6.2	6.9	7.5	5.2	9.4	9.8	10.1
Public administration and safety	9,985	10,115	9,275	8,550	7,670	8.1	8.3	7.2	6.9	6.1	13.9	14.2	12.1	11.5	10.2
Defence	145	185	185	105	55	1.9	2.4	2.5	1.6	0.9	3.4	4.3	4.3	2.8	1.5
Public administration	4,775	4,710	3,985	3,635	2,995	5.4	5.4	4.4	4.1	3.3	9.2	9.2	7.3	6.7	5.5
Central government administration	1,060	1,040	895	695	485	3.1	2.7	2.4	1.9	1.3	5.3	4.6	4.0	3.2	2.2
Local government administration	2,145	2,075	1,930	1,875	1,580	11.4	11.8	9.9	9.8	8.6	19.0	19.7	16.1	15.8	13.6
State government administration	1,475	1,515	1,080	975	825	4.8	5.5	3.6	3.2	2.6	8.2	9.3	6.0	5.3	4.3
Public order, safety and regulatory services	5,065	5,220	5,105	4,805	4,620	17.8	18.6	16.6	17.0	15.7	31.7	32.6	28.8	29.3	27.1
Public order and safety services	5,040	5,180	5,035	4,750	4,580	18.0	18.8	16.7	17.1	15.7	31.9	32.9	29.0	29.4	27.2
Rental, hiring and real estate services	1,185	1,035	1,030	1,040	970	3.6	3.2	3.0	2.8	2.6	6.7	5.9	5.4	5.2	4.8
Property operators and real estate services	465	395	415	420	410	1.9	1.6	1.5	1.4	1.4	3.4	3.0	2.8	2.6	2.5
Property operators	235	205	220	200	205	3.4	3.3	3.1	2.8	2.6	6.0	5.8	5.5	4.7	4.5
Real estate services	230	190	195	220	205	1.3	1.0	1.0	1.0	0.9	2.4	1.9	1.8	1.9	1.7
Rental and hiring services (except real estate)	720	640	610	625	560	9.6	9.3	8.1	8.2	8.3	16.9	15.4	14.3	15.3	15.1
Motor vehicle and transport equipment rental and hiring	140	110	130	115	90	7.0	5.2	5.7	5.6	5.5	12.1	9.2	10.6	9.7	9.7
Retail trade	10,535	9,915	9,880	9,635	9,185	6.5	6.1	6.0	5.6	5.3	8.9	8.5	8.3	7.9	7.3
Food retailing	4,465	4,115	4,070	4,065	3,920	9.0	8.3	8.1	8.0	7.8	11.6	10.9	10.6	10.6	9.9
Specialised food retailing	740	705	635	635	575	5.1	5.3	4.5	4.6	4.1	7.4	8.2	6.5	6.6	5.9
Supermarket and grocery stores	3,725	3,415	3,430	3,430	3,345	10.7	9.4	9.6	9.2	9.2	13.1	11.7	11.9	11.9	11.2
Fuel retailing	310	280	270	240	250	6.5	5.4	4.8	4.8	4.3	8.9	7.9	7.2	6.8	6.8
Motor vehicle and motor vehicle parts retailing	1,205	1,200	1,205	1,215	1,090	5.7	4.8	5.0	4.5	4.3	10.1	8.6	9.0	7.9	7.6
Motor vehicle parts and tyre retailing	430	430	395	415	385	9.7	9.3	9.7	8.1	7.9	18.8	16.7	17.5	15.1	14.0
Motor vehicle retailing	775	765	810	800	705	4.7	3.7	4.0	3.6	3.4	8.1	6.7	7.3	6.3	6.1
Other store-based retailing	4,465	4,260	4,270	4,055	3,855	5.3	5.2	5.1	4.7	4.3	7.1	7.0	6.8	6.4	5.8
Clothing, footwear and personal accessory retailing	765	695	730	725	675	4.4	4.1	4.0	3.9	3.4	5.3	4.9	4.9	5.1	4.2
Department stores	630	615	495	470	635	7.0	6.2	5.8	4.7	6.4	7.3	6.6	5.8	5.0	7.2
Electrical and electronic goods retailing	330	285	295	265	215	2.9	2.9	3.1	2.7	2.0	4.9	5.0	5.3	4.7	3.5
Furniture, floor coverings, houseware and textile goods retailing	600	625	645	605	630	9.7	9.4	8.7	9.4	10.4	15.0	14.8	13.2	14.2	14.9
Hardware, building and garden supplies retailing	960	985	1,035	950	760	8.1	9.2	8.4	8.2	5.7	12.8	14.7	13.6	13.0	8.9
Pharmaceutical and other store-based retailing	880	840	850	815	735	4.6	4.2	4.3	3.7	3.4	6.0	5.8	5.6	5.0	4.4
Recreational goods retailing	305	225	220	230	205	3.6	3.1	2.8	2.7	2.5	4.7	3.9	3.6	3.8	3.3
Transport, postal and warehousing	11,415	10,345	9,690	9,145	8,200	12.2	10.4	9.6	8.6	7.7	23.0	19.7	18.1	16.3	14.4
Air and space transport	600	660	690	710	545	7.8	8.2	8.5	8.6	6.6	12.4	13.5	14.2	14.7	10.9
Pipeline and other transport	435	385	355	325	280	15.8	13.7	13.2	12.0	11.0	29.9	26.3	25.0	22.9	20.4
Postal and courier pick-up and delivery services	1,375	1,075	1,020	940	905	8.4	6.8	5.6	5.1	5.0	14.3	11.4	9.6	8.9	8.6
Rail transport	760	785	595	540	500	9.0	9.4	7.3	7.4	6.1	17.4	17.8	14.1	14.5	11.9
Rail freight transport	145	140	130	115	115	9.6	2.0	1.9	1.8	1.7	19.3	3.8	3.7	3.5	3.3
Road transport	5,030	4,780	4,510	4,340	4,010	14.6	12.8	12.1	10.2	9.3	29.8	26.0	24.8	20.8	18.9
Road freight transport	3,985	3,890	3,645	3,600	3,325	15.7	14.1	13.2	11.1	10.0	34.8	30.8	29.0	24.1	21.8
Road passenger transport	1,045	890	865	745	680	11.4	9.3	9.1	7.3	6.8	19.3	15.5	15.3	12.5	11.5
Transport support services	1,695	1,410	1,330	1,165	1,070	22.0	14.6	12.2	9.8	8.3	42.6	27.8	23.0	18.4	15.6
Airport operations and other air transport support services	465	290	345	280	235	18.4	10.9	11.7	8.7	7.8	34.8	19.7	22.2	15.5	13.6
Water transport support services	540	530	430	370	335	25.0	17.7	12.6	13.4	11.0	48.6	34.1	22.5	25.5	19.8
Warehousing and storage services	1,145	935	880	850	650	10.8	7.8	8.1	7.7	6.0	19.6	14.1	14.5	13.9	10.6
Water transport	280	235	220	195	140	7.1	6.0	5.6	5.6	5.4	16.1	14.1	12.9	12.9	13.3
Water freight transport	215	185	175	135	95	6.1	5.1	5.2	4.3	3.7	14.2	12.3	12.6	10.0	9.5
Wholesale trade	5,095	4,915	4,700	4,735	4,415	7.1	6.5	6.6	6.6	6.6	13.4	12.2	12.5	12.7	12.3
Basic material wholesaling	1,205	1,180	1,080	1,140	1,090	5.9	5.1	5.0	5.4	5.6	11.3	9.8	9.8	10.5	10.4
Agricultural product wholesaling	200	205	160	175	180	6.5	6.4	4.5	5.3	5.7	11.4	11.8	8.5	10.0	9.8
Mineral, metal and chemical wholesaling	435	395	390	370	310	8.1	7.4	6.7	6.8	6.0	16.1	15.2	13.3	13.2	11.6
Timber and hardware goods wholesaling	565	580	530	595	600	4.8	3.9	4.4	4.7	5.4	9.2	7.6	8.5	9.5	10.1
Grocery, liquor and tobacco product wholesaling	1,165	1,175	1,115	1,190	1,070	10.3	9.5	11.6	11.4	9.5	19.5	17.3	21.1	21.4	17.3
Machinery and equipment wholesaling	1,345	1,260	1,150	1,180	1,045	6.6	6.2	5.6	5.8	5.5	12.6	12.1	11.1	11.5	10.9

Industry of employer	Number of serious claims ¹					Frequency rate (serious claims per million hours worked) ²					Incidence rate (serious claims per 1000 employees) ³				
	2011-12	2012-13	2013-14	2014-15	2015-16p	2011-12	2012-13	2013-14	2014-15	2015-16p	2011-12	2012-13	2013-14	2014-15	2015-16p
Specialised industrial machinery and equipment wholesaling	515	480	445	455	350	10.1	9.2	8.6	8.7	7.0	20.7	18.8	17.1	17.6	14.6
Motor vehicle and motor vehicle parts wholesaling	405	355	435	375	400	10.5	7.8	9.6	6.7	9.5	21.2	14.7	18.5	13.5	19.0
Other goods wholesaling	885	850	870	795	745	6.0	6.1	6.2	5.9	6.2	10.9	10.8	11.0	10.6	10.7
Furniture, floor covering and other goods wholesaling	560	555	580	540	470	7.2	7.6	7.7	6.8	7.2	12.8	13.5	13.7	12.1	12.2
Pharmaceutical and toiletry goods wholesaling	185	175	175	135	155	5.1	4.4	4.6	3.8	4.7	9.2	7.7	8.5	7.0	8.6
Textile, clothing and footwear wholesaling	140	125	120	120	115	4.3	4.9	4.2	5.8	5.2	8.0	8.6	7.5	10.7	8.8
All industries	128,100	119,910	113,960	110,280	104,770	7.3	6.8	6.3	6.0	5.6	12.3	11.3	10.6	10.0	9.3

Notes:

1. A serious claim is an accepted workers' compensation claim that involves one or more weeks away from work and excludes all fatalities, and all injuries and diseases experienced while travelling to or from work or while on a break away from the workplace.

2. Frequency rate is expressed as number of serious claims per million hours worked.

3. Incidence rate is expressed as number of serious claims per 1,000 employees.

The claim numbers are rounded to the nearest 5 to maintain confidentiality. Therefore, the sum of claims may not be equal to the reported totals.

p data are preliminary and are subject to revision.

* rate should be interpreted with caution because the relative standard error of the denominator is between 25% and 50%.

Source: National Data Set for Compensation-Based Statistics, Safe Work Australia . Explanatory notes are available on the following webpage:
<https://www.safeworkaustralia.gov.au/doc/explanatory-notes-safe-work-australia-datasets>