

# PSYCHOSOCIAL HEALTH AND SAFETY AND BULLYING IN AUSTRALIAN WORKPLACES

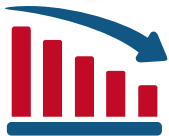
INDICATORS FROM ACCEPTED WORKERS' COMPENSATION CLAIMS

## SUMMARY OF FINDINGS

ANNUAL STATEMENT,  
3RD EDITION, 2016

### Mental stress claims

40%



### Harassment/ bullying claims

65%



While the rate of claims for harassment/bullying has increased since 2002-03 (compared with a fall for overall mental stress claims), the rate has started trending down since the peak in 2010-11.

### Mental stress claims

**\$18,600**

typical  
claim payment



**\$22,600**

typical  
claim payment

**9.4**

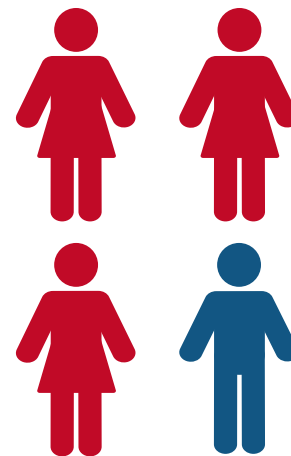
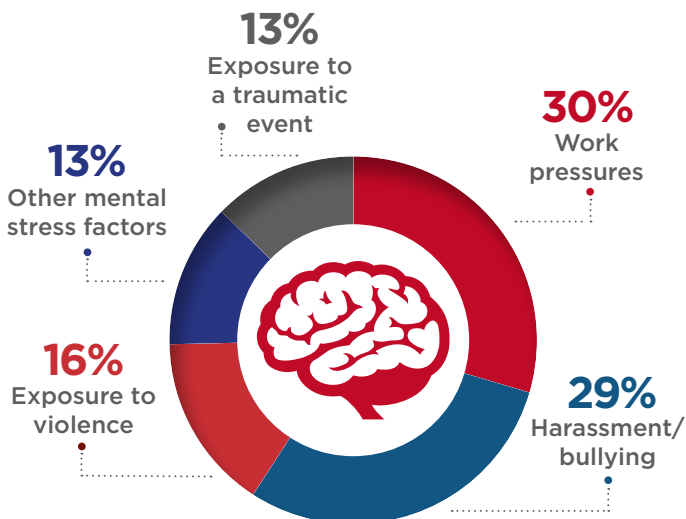
weeks  
typical time  
off work



**9.4**

weeks  
typical time  
off work

### Causes of mental stress claims



Female employees are almost 3 times more likely to make a claim for harassment/bullying.

### Top industries: Highest rates of harassment/bullying

**56.6**

claims per 100 million  
hours worked



Public order and  
safety services

**46.9**

claims per 100 million  
hours worked



Civic, professional and other  
interest group services

**46.7**

claims per 100 million  
hours worked



Local government  
administration



safe work australia