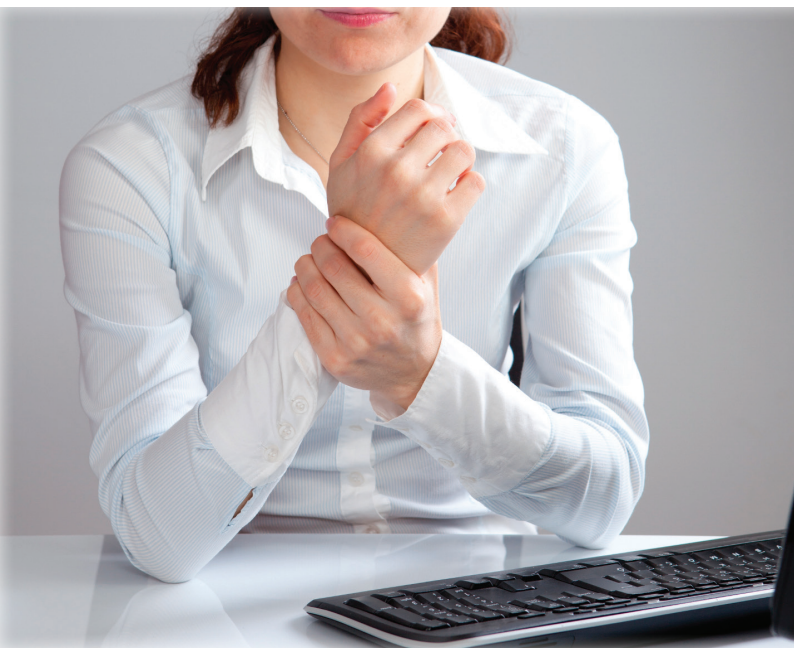


# Key Workers' Compensation Information, Australia



**safe work australia**

**2013**

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# **Key Workers' Compensation Information, Australia 2013**

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## Background

- Australian workers' compensation systems were originally based on nineteenth century British law. Before the implementation of modern workers' compensation arrangements, an injured worker's only means of receiving compensation was to sue their employer for negligence at common law.
- The basic principle behind workers' compensation is that as it is employers that profit from the labour of others, they should bear the full cost of that labour, including costs associated with work-related injury. Injury in this sense includes the full range of physical injuries, ailments, illnesses, aggravation or acceleration of pre-existing injuries.
- All Australian jurisdictions have workers' compensation laws that are 'no fault'. That is to be eligible, workers only have to prove that their injuries were work related - they do not need to prove negligence on the part of an employer.
- There are 11 major workers' compensation systems in Australia. Each of the six Australian States and both Territories have developed their own workers' compensation laws and the Commonwealth has three schemes: the first is for Australian Government employees and the employees of licensed authorities, the second for certain seafarers, and the third for Australian Defence Force personnel under the *Military Rehabilitation and Compensation Act*.
- With the exception of the Australian Capital Territory, the information presented in this booklet provides a snapshot of workers' compensation arrangements as at 30 September 2012. The Australian Capital Territory has arrangements as at 30 June 2012.

## What is workers' compensation?

- Workers' compensation is income replacement payments, reimbursement of hospital and medical costs and lump sum payments for permanent incapacities and fatalities made to workers (or their families) injured or made ill in the course of their work.
- The payments are funded by workers' compensation schemes, which are themselves funded by a compulsory levy imposed by governments on employers to cover their potential liabilities associated with injured workers. Self-insurers do not have to pay workers' compensation premiums, yet they have the responsibility

to meet all of their claim liabilities. They are still required to pay a levy towards administering the scheme.

- Schemes currently cover 88% of the workforce (~ 9.99 million workers).
- The schemes do not cover the self employed, sole traders and independent contractors (about 1.36 million people) who need to take personal injury insurance through private sector insurance.

## What is an injured worker entitled to?

- Income replacement while they are recovering from their injury. This is the most expensive part of compensation, accounting for more than half of scheme costs.
- Medical treatment is usually reimbursed. This includes medical, ambulance and other related medical costs, household help, aids and appliances etc.
- Return to work plans, involving work-related rehabilitation, modification of workplaces and work duties usually involve a third party such as occupational therapists, physiotherapists and sometimes vocational retraining programs.
- Death benefits, including special provisions for children and funeral costs.
- Lump sum compensation for permanent impairment, including loss of limb, loss of function (eyes and ears), loss of body function such as walking, loss of amenity of life, disfigurement, reduction in life expectancy and pain and suffering.

## Who is eligible?

- Australia's schemes are no fault schemes — that is an injured worker does not need to prove negligence on the part of the employer.
- There are three preconditions to receiving compensation:
  - the worker is an employee as defined in the law of their jurisdiction
  - the worker has a medical condition that was diagnosed by a qualified practitioner who stated that the condition arose out of or in the course of employment, and
  - the worker has suffered a financial loss (such as loss of income)

or has incurred medical costs).

- Workers' compensation is *not* given for general 'harm', such as hurt feelings or emotional distress or as the result of discrimination.

## What does it cost?

- In 2010–11 there were 127 330 serious workers' compensation claims involving one or more weeks of time lost from work, a permanent incapacity or fatality. This equates to 12.2 claims for serious injury for every 1000 employees.
- In 2010–11 the total amount paid by workers' compensation schemes was \$7.4 billion. This consisted of:
  - \$4.09 billion of direct payments (incapacity, permanent impairment and common law) (54.9%)
  - \$1.71 billion in medical and other services, including rehabilitation (22.9%)
  - \$1.31 billion of insurance operations costs (17.6%), and
  - \$343 million of other administrative costs (4.6%).
- Premiums are usually expressed as a percentage of the employer's payroll. The standardised average Australian premium in 2010–11 was 1.49%. However, for individual employers premiums can be as high as 12.2% for certain high risk trades or lower than 0.2% for low risk work.
- Self-insurance allows employers to manage their own workers' compensation liabilities, provided that they can prove they are capable of doing so by having effective management systems and are financially viable.

More information on workers' compensation premiums can be found in the 14th edition of the *Comparative Performance Monitoring report*.

For further information on the tables presented in this booklet, or workers' compensation in general, please refer to the *Comparison of Workers' Compensation Arrangements, June 2013*.

**For an explanation of the acronyms used in this booklet please refer to the glossary on page 27**

# Agencies responsible for workers' compensation functions

Different agencies in each jurisdiction are responsible for different aspects of the workers' compensation process.

Table 1 — Responsible Agencies

| Jurisdiction      | Policy<br>Regulator                                        | Premium                                    | Claims                                                                                                        | Disputes                                                                                                           |
|-------------------|------------------------------------------------------------|--------------------------------------------|---------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| New South Wales   | WorkCover NSW for both                                     | WorkCover NSW                              | 7 private sector agents, 59 self-insurers, 7 specialised insurers and SiCorp for most public sector employers | Workers' Compensation Commission                                                                                   |
| Victoria          | WorkSafe Victoria (Victorian WorkCover Authority) for both | WorkSafe Victoria                          | 5 private sector agents and 38 self-insurers                                                                  | WorkSafe Victoria, Accident Compensation Conciliation Service (ACCS), Medical Panels, Magistrates' or County Court |
| Queensland        | Dept. of Justice and Attorney-General<br>Q-COMP            | WorkCover Queensland                       | WorkCover Queensland and 25 self-insurers                                                                     | Q-COMP, Queensland Industrial Relations Commission or Industrial Magistrate, Industrial Court                      |
| Western Australia | WorkCover WA for both                                      | Insurers subject to WorkCover WA oversight | 8 private sector insurers, 27 self-insurers (exempt employers) and the Insurance Commission of WA             | Conciliation and Arbitration Services                                                                              |

|                           |                                                                           |                                                                           |                                                                        |                                                                        |
|---------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------|
| <b>South Australia</b>    | WorkCover SA for both                                                     | WorkCover SA                                                              | 1 private sector agent,<br>66 self-insurers and 56 Crown self-insurers | Workers' Compensation Tribunal, Medical Panels SA, WorkCover Ombudsman |
| <b>Tasmania</b>           | Dept. of Justice<br>WorkCover Tasmania                                    | Licensed private sector insurers, subject to WorkCover Tasmania oversight | 7 private sector insurers and 11 self-insurers                         | Workers' Rehabilitation and Compensation Tribunal, Supreme Court       |
| <b>Northern Territory</b> | Dept. of Business<br>NT WorkSafe                                          | Private sector insurers                                                   | 5 private sector insurers                                              | Mediation coordinated by NT WorkSafe, Work Health Court                |
| <b>ACT Private</b>        | WorkSafe ACT, Justice and Community Services Directorate<br>ACT WorkCover | Private sector insurers                                                   | 7 approved insurers and 7 self-insurers                                | Conciliation, Arbitration, Magistrates Court, Supreme Court            |
| <b>C'wealth Comcare</b>   | Dept. of Education, Employment & Workplace Relations                      | Comcare                                                                   | Comcare / self-insurers and their agents                               | AAT, Federal Court                                                     |
| <b>C'wealth Seacare</b>   | Dept. of Education, Employment & Workplace Relations                      | Private sector insurers                                                   | Employers / insurers                                                   | AAT, Federal Court                                                     |
| <b>C'wealth DVA</b>       | Military Rehabilitation & Compensation Commission                         | N/A                                                                       | DVA                                                                    | Military Rehabilitation & Compensation Commission                      |

## Legislation

Each jurisdiction has its own legislation covering workers' compensation.

Table 2 — Workers' Compensation Legislation

| Jurisdiction       | Legislation                                                                                                  |
|--------------------|--------------------------------------------------------------------------------------------------------------|
| New South Wales    | <i>Workplace Injury Management and Workers Compensation Act 1998</i><br><i>Workers Compensation Act 1987</i> |
| Victoria           | <i>Accident Compensation Act 1985</i><br><i>Accident Compensation (WorkCover Insurance) Act 1993</i>         |
| Queensland         | <i>Workers' Compensation and Rehabilitation Act 2003</i>                                                     |
| Western Australia  | <i>Workers' Compensation and Injury Management Act 1981</i>                                                  |
| South Australia    | <i>Workers Rehabilitation and Compensation Act 1986</i><br><i>WorkCover Corporation Act 1994</i>             |
| Tasmania           | <i>Workers Rehabilitation and Compensation Act 1988</i>                                                      |
| Northern Territory | <i>Workers Rehabilitation and Compensation Act</i>                                                           |
| ACT Private        | <i>Workers Compensation Act 1951</i>                                                                         |
| C'wealth Comcare   | <i>Safety, Rehabilitation and Compensation Act 1988</i>                                                      |
| C'wealth Seacare   | <i>Seafarers Rehabilitation and Compensation Act 1992</i>                                                    |
| C'wealth DVA       | <i>Military Rehabilitation and Compensation Act 2004</i>                                                     |

## Statistics

The table below lists important statistical data for the jurisdictions.

Table 3 — Australian Workers' Compensation Statistics, 2010–11

| Jurisdiction       | Employees Covered | Fatalities | Serious Claims <sup>1</sup> | Incidence Rate <sup>2</sup> | Frequency rate <sup>3</sup> | Durable RTW Rate <sup>4</sup> | Dispute Rate <sup>5</sup> | Standardised Average Premium Rate |
|--------------------|-------------------|------------|-----------------------------|-----------------------------|-----------------------------|-------------------------------|---------------------------|-----------------------------------|
| New South Wales    | 3 165 700         | 44         | 43 280                      | 13.7                        | 8.1                         | 78%                           | 3.9%                      | 1.76%                             |
| Victoria           | 2 643 300         | 24         | 23 760                      | 9.0                         | 5.5                         | 76%                           | 10.0%                     | 1.35%                             |
| Queensland         | 1 965 200         | 34         | 28 910                      | 14.7                        | 9.0                         | 76%                           | 3.1%                      | 1.22%                             |
| Western Australia  | 1 094 100         | 29         | 13 110                      | 12.0                        | 7.0                         | N/A                           | 3.1%                      | 1.14%                             |
| South Australia    | 729 700           | 13         | 9 000                       | 12.3                        | 7.6                         | 70%                           | 6.6%                      | 2.49%                             |
| Tasmania           | 209 000           | 4          | 3 270                       | 15.6                        | 10.2                        | 80%                           | 5.9%                      | 1.50%                             |
| Northern Territory | 115 000           | 3          | 1 290                       | 11.2                        | 6.2                         | 77%                           | 5.0%                      | 1.79%                             |
| ACT                | 132 300           | 1          | 1 720                       | 13.0                        | 8.3                         | N/A                           | N/A                       | 2.05%                             |
| Comcare            | 377 800           | 17         | 2 790                       | 7.4                         | 4.1                         | 81%                           | 3.4%                      | 0.92%                             |
| Seacare            | 4 800             | 0          | 200                         | 41.8                        | 9.7                         | 74%                           | 17.8%                     | 3.49%                             |
| <b>Australia</b>   | <b>10 437 000</b> | <b>169</b> | <b>127 330</b>              | <b>12.2</b>                 | <b>7.3</b>                  | <b>77%</b>                    | <b>4.8%</b>               | <b>1.49%</b>                      |

1. Serious claims include all claims for which one or more weeks of compensation has been recorded (excluding journey claims).

2. Incidence rate of serious injuries (the number of claims per 1000 employees, projected 2010–11\*).

3. Frequency rate of serious injuries (the number of claims per million hours worked, projected 2010–11\*).

4. The durable return to work (RTW) rate is the proportion of injured workers who have returned to work and were still working at the time of interview in a survey conducted by Campbell Research and Consulting, seven to nine months after their claim.

5. A new definition for dispute rate, which is designed to improve comparability between jurisdictions was implemented in CPM 14. The number of active claims in the reference financial year rather than new claims lodged in the reference financial year are used to calculate dispute rates.

\*Preliminary claims are projected based on previous year's growth rate.

## Work-related injury

Each jurisdiction has slightly different definitions of “injury” and degree to which employment contributes to the injury for a claim to be accepted.

Table 4 — Injury and contribution of employment

| Jurisdiction      | Definition of ‘injury’ for purposes of coverage                                                                                                                                          | Employment contribution                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| New South Wales   | ‘... injury arising out of or in the course of employment ... includes a disease if ... does not include (except in the case of a worker employed in or about a mine) a dust disease...’ | No compensation is payable in respect of an injury unless the employment concerned was a substantial contributing factor to the injury                                                                                                                                                                                                                                                                                    |
| Victoria          | ‘... an injury arising out of, or in the course of, any employment.’                                                                                                                     | Compensation is not payable in respect of the following injuries unless worker’s employment was a significant contributing factor to the injury: a) a heart attack or stroke injury; b) a disease contracted by a worker in the course of employment (whether at, or away from, the place of employment); c) a recurrence, aggravation, acceleration, exacerbation or deterioration of any pre-existing injury or disease |
| Queensland        | ‘... a personal injury arising out of, or in the course of, employment...’                                                                                                               | A significant contributing factor                                                                                                                                                                                                                                                                                                                                                                                         |
| Western Australia | ‘... a personal injury by accident arising out of or in the course of the employment...’                                                                                                 | Injury includes: a disease contracted by a worker in the course of his/her employment at or away from his/her place of employment and to which the employment was a contributing factor and contributed to a significant degree                                                                                                                                                                                           |

|                           |                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>South Australia</b>    | '... injury arises out of, or in the course of employment...'                                                                                                                               | A substantial cause (for psychiatric disabilities only).                                                                                                                                                                                                                                                                                             |
| <b>Tasmania</b>           | 'An injury, not being a disease, arising out of, or in the course of employment'<br>'An injury, which is a disease, to which his employment contributed to a substantial degree'            | To a substantial degree, that is, employment is the 'major or most significant factor' (for diseases only)<br>Employment being the major or most significant contributing factor is also a requirement in relation to injuries that are a recurrence, aggravation, acceleration, exacerbation or deterioration of any pre-existing injury or disease |
| <b>Northern Territory</b> | '... a physical or mental injury... out of or in the course of employment...'                                                                                                               | To a material degree (for diseases and gradual process)                                                                                                                                                                                                                                                                                              |
| <b>ACT Private</b>        | 'a physical or mental injury (including stress)...includes aggravation, acceleration or recurrence of a pre-existing injury...arising out of, or in the course of, the worker's employment' | A substantial contributing factor                                                                                                                                                                                                                                                                                                                    |
| <b>C'wealth Comcare</b>   | '... a physical or mental injury arising out of, or in the course of, the employee's employment...'; or<br>'... an aggravation of a physical or mental injury (other than a disease)...'    | To a significant degree (for diseases)                                                                                                                                                                                                                                                                                                               |
| <b>C'wealth Seacare</b>   | '... a physical or mental injury arising out of, or in the course of, the employee's employment...'; or<br>'... an aggravation of a physical or mental injury (other than a disease)...'    | To a material degree (for diseases)                                                                                                                                                                                                                                                                                                                  |
| <b>C'wealth DVA</b>       | '... any injury or disease (or recurrence)...', or '... any aggravation of an injury or disease, or its signs and symptoms...'                                                              | Minimum material contribution required ("arose out of, or was attributable to")<br>In a material degree (for aggravations only)                                                                                                                                                                                                                      |

## Journey claims

Entitlements for journey claims vary across the various workers' compensation schemes.

Table 5 — Coverage of journey claims

| Jurisdiction              | Journey to & from work                                                                                                                                                                                                                                  | Journey undertaken for work purposes |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| <b>New South Wales</b>    | Yes, for workers such as police officers and firefighters (but with restrictions)<br><br>For all other workers with injuries received on or after 19 June 2012 a substantiated link must be made between employment and the incident causing the injury | Yes                                  |
| <b>Victoria</b>           | No                                                                                                                                                                                                                                                      | Yes, some restrictions               |
| <b>Queensland</b>         | Yes, some restrictions                                                                                                                                                                                                                                  | Yes                                  |
| <b>Western Australia</b>  | No                                                                                                                                                                                                                                                      | Yes                                  |
| <b>South Australia</b>    | No                                                                                                                                                                                                                                                      | Yes                                  |
| <b>Tasmania</b>           | No, some exceptions                                                                                                                                                                                                                                     | Yes                                  |
| <b>Northern Territory</b> | Yes, some restrictions                                                                                                                                                                                                                                  | Yes                                  |
| <b>ACT Private</b>        | Yes                                                                                                                                                                                                                                                     | Yes                                  |
| <b>C'wealth Comcare</b>   | No, some exceptions                                                                                                                                                                                                                                     | Yes                                  |
| <b>C'wealth Seacare</b>   | Yes                                                                                                                                                                                                                                                     | Yes                                  |
| <b>C'wealth DVA</b>       | Yes, some exceptions                                                                                                                                                                                                                                    | Yes, some exceptions                 |

## Main benefits

### Important notes:

- The level and degree of entitlements in the accompanying tables are stated for illustrative purposes. These will not automatically apply to every injured employee and similarly not every injured employee will have his or her entitlement limited to one component.
- Amounts of compensation, other than for lump-sum payment to dependants in the case of work related death or permanent impairment, will be based on the degree of financial loss a employee suffers as a result of a work-related injury.
- The amount of financial loss, including lost income, is determined differently in each jurisdiction.

### What are the incapacity benefits?

- Each scheme provides (within limits) a period of near-full income replacement of pre-injury earnings for workers who cannot return to work following their work-related injury.
- Incapacity benefits, also known as weekly payments, are 'stepped down' after a period of time by a percentage or to a set amount for workers who cannot earn an income because of their work-related injury.
- The range of incapacity benefits and step downs across the jurisdictions are shown in Table 6. In almost all schemes, detailed provisions are made to further reduce the benefit based on an injured person's capacity to earn.

Table 6 - Incapacity payments as at 30 September 2012

| Jurisdiction      | 100% wage replacement (weeks)                                                                                               | Final step down (after week...) | Minimum amount after final stepdown | Variation                                                                   | Employer Excess                              | Financial Limit                                 | Time limit                                             | Age limit                                                                                          |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------|-------------------------------------|-----------------------------------------------------------------------------|----------------------------------------------|-------------------------------------------------|--------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| New South Wales   | 26                                                                                                                          | 26                              | The lesser of 90% AWE or \$432.50   | More for dependants, less capacity to earn                                  | One week's weekly compensation               | \$1838.70 per week                              | —                                                      | Retirement age + 12 months                                                                         |
| Victoria          | 13 (95% PIAWE replacement) or maximum, whichever lesser                                                                     | 13                              | 80% PIAWE                           | If work capacity less than current weekly earnings                          | First 10 days, first \$629 medical costs     | \$2000 per week                                 | 130 weeks unless no current work capacity              | 65 unless lower industry retirement age. If injured within 130 weeks of retirement, max. 130 weeks |
| Queensland        | 26<br>Award: greater of 85% NWE, or amount payable under industrial instrument<br>No award: greater of 80% QOTE, or 85% NWE | 104                             | Greater of 75% NWE or 70% QOTE      | Subject to working under industrial award                                   | Up to first \$1330.50 weekly                 | Until weekly compensation totals \$287 605      | 5 years                                                | —                                                                                                  |
| Western Australia | 13                                                                                                                          | 13                              | 85% AWE                             | Subject to award rates                                                      | No                                           | \$2351.80 per week                              | —                                                      | Age restrictions removed on 1 October 2011                                                         |
| South Australia   | 13                                                                                                                          | 26                              | 80% AWE                             | Subject to work capacity review - if not maximising then payments may cease | First two weeks of the period of incapacity. | \$2589.40 per week (\$2604.40 as at 16/10/2012) | 130 weeks unless no current & continuing work capacity | If injured within 2 years of retirement, regardless of age, max 2 years                            |

|                           |    |    |                                                               |                                            |                                                     |                                  |                            |                                                                                                                         |
|---------------------------|----|----|---------------------------------------------------------------|--------------------------------------------|-----------------------------------------------------|----------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------|
| <b>Tasmania</b>           | 26 | 78 | 80% NWE (or 85% if employer fails to provide suitable duties) | —                                          | First weekly payment, first \$200 of other benefits | —                                | 9 years (more for WPI>15%) | 65 unless worker is over 64 at time of injury, then max 1 year                                                          |
| <b>Northern Territory</b> | 26 | 26 | 75% NWE (up to 90% for low income earners)                    | More for dependants, less capacity to earn | First day                                           | \$2012.90 per weeks (> 26 weeks) | —                          | 65 years or 104 weeks if worker aged 63 or more at time of injury. If injury occurs after 66.5 years, then max 26 weeks |
| <b>ACT Private*</b>       | 26 | 26 | 65% of pre-injury earnings or statutory floor                 | More for dependants, less capacity to earn | Employers liable until insurer notified.            | —                                | —                          | 65 unless worker is over 63 years at time of injury, then max 2 years                                                   |
| <b>C'wealth Comcare</b>   | 45 | 45 | Lesser of 75% of NWE or statutory amount (\$425.72)           | More for dependants, less capacity to earn | No                                                  | 150% of AWOTEFA (\$2029.05)      | —                          | 65 unless worker has reached 63 years at time of injury, in which case max 104 weeks                                    |
| <b>C'wealth Seacare</b>   | 45 | 45 | Lesser of 75% of NWE or statutory amount (\$412.92)           | More for dependants, less capacity to earn | No                                                  | 150% of AWOTEFA (\$2029.05)      | —                          | 65 unless worker injured after 64 at time of injury, then max 1 year                                                    |
| <b>C'wealth DVA</b>       | 45 | 45 | 75% of NWE                                                    | —                                          | No                                                  | No maximum                       | —                          | 65 unless worker has reached 63 years at time of injury, in which case max 104 weeks                                    |

\* as at 30 June 2012.

1. If the work related impairment is over 15%.

## Medical treatment benefits

The table below shows the maximum amounts that a person can be compensated for the *reasonable* costs of medical treatment following a work-related injury.

Table 7 — Maximum amounts for medical treatment as at 30 September 2012

| Jurisdiction       | \$ limit | Other                                                                                                                                                                                                                         |
|--------------------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| New South Wales    | No limit | \$50 000 or greater amount prescribed or directed by Workers' Compensation Commission                                                                                                                                         |
| Victoria           | No limit | Ceases 52 weeks after weekly payment entitlement ceases, or if compensation is payable only for medical and like services 52 weeks after the entitlement commenced                                                            |
| Queensland         | No limit | Payment of expenses stops when compensation ceases                                                                                                                                                                            |
| Western Australia  | \$59 510 | Additional \$50 000 where the worker's social and financial circumstances justify it. In exceptional medical circumstances (along with > 15% WPI) a further \$250 000 (capped) may be granted for additional medical expenses |
| South Australia    | No limit | —                                                                                                                                                                                                                             |
| Tasmania           | No limit | Ceases 52 weeks after weekly payments cease, or after 52 weeks if compensation is payable only for medical and like services                                                                                                  |
| Northern Territory | No limit | —                                                                                                                                                                                                                             |
| ACT Private*       | No limit | Costs are as agreed with the insurer or \$662.61 indexed                                                                                                                                                                      |
| C'wealth Comcare   | No limit | —                                                                                                                                                                                                                             |
| C'wealth Seacare   | No limit | —                                                                                                                                                                                                                             |
| C'wealth DVA       | No limit | —                                                                                                                                                                                                                             |

\* as at 30 June 2012.

## Permanent impairment entitlements

Some work-related injuries result in medical conditions that will never resolve, such as loss of a limb or chronic conditions. Jurisdictions provide lump sum payments for permanent impairment where the degree of impairment is above a threshold percentage. There may be additional amounts payable for other loss, such as pain and suffering, or caps on the amounts that could be obtained through the courts.

Table 8 — Permanent impairment thresholds and entitlements as at 30 September 2012

| Jurisdiction    | % of impairment                                                                                                                                                                                                                                                                                                               | Lump Sum                                                                        | Additional conditions                                                  |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------|
| New South Wales | For exempt workers like police officers:<br>>0% WPI (except for binaural hearing loss 6% and primary psychological injury 15%) and for pain and suffering (physical injury 10% and primary psychological injury 15%)<br>For all other workers' claims made on or after 19 June 2012: >10% WPI except for psychological injury | \$220 000 plus additional 5% for PI of spine<br>\$50 000 for pain and suffering | Thresholds for claims for Common law damages 15%, and Commutation 15%  |
| Victoria        | 10% WPI except for psychiatric impairments and additional 10% for further hearing loss<br>5% for some musculoskeletal injuries with a date of injury on or after 2 December 2003<br>30% for psychiatric impairment not secondary to physical injury                                                                           | \$543 920                                                                       | —                                                                      |
| Queensland      | >0% WPI<br>5% hearing loss                                                                                                                                                                                                                                                                                                    | \$287 605 (standard)<br>\$603 985 (latent onset) (as at 1 July 2012)            | If 30% + up to \$287 605<br>If 15% + up to \$325 800 (gratuitous care) |

Table 8 — Permanent impairment thresholds and entitlements as at 30 September 2012 continued

| Jurisdiction              | % of impairment                                                                                                                                                      | Lump Sum                                                  | Additional conditions                                                                                           |
|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| <b>Western Australia</b>  | >0% WPI, except for 10% for initial noise-induced hearing loss and 5% for subsequent noise induced hearing loss                                                      | \$198 365 +<br>\$148 774 in special circumstances         | Additional expenses up to \$250 000 if no less than 15% WPI<br>Common law 15% WPI (limited) 25% WPI (unlimited) |
| <b>South Australia</b>    | 5% WPI                                                                                                                                                               | \$457 739                                                 | —                                                                                                               |
| <b>Tasmania</b>           | 5% WPI for physical injuries.<br>>0% loss of all or part of fingers and toes<br>10% psychiatric impairment<br>5% binaural hearing loss caused by industrial deafness | \$305 759                                                 | 20% WPI for access to common law damages                                                                        |
| <b>Northern Territory</b> | 5% WPI<br>Between 5%–14% WPI, compensation calculated on sliding scale<br>Impairments of 15%–84% benefit equal to percentage given<br>≥ 85% WPI receives maximum     | \$292 989                                                 | —                                                                                                               |
| <b>ACT Private*</b>       | 0% (no threshold)<br>6% hearing loss                                                                                                                                 | \$132 522 single<br>\$198 783 multiple                    | —                                                                                                               |
| <b>C'wealth Comcare</b>   | 10% WPI<br>5% binaural hearing loss<br>>0% finger/ toe, taste/smell                                                                                                  | \$168 605 (economic loss)<br>\$63 227 (non economic loss) | —                                                                                                               |
| <b>C'wealth Seacare</b>   | 10% WPI<br>5% hearing loss<br>>0% finger/toe, taste/smell                                                                                                            | \$168 605 (economic loss)<br>\$63 227 (non-economic loss) |                                                                                                                 |
| <b>C'wealth DVA</b>       | Initial compensation — 10 impairment points (IP)<br>5 IPs for hearing, fingers, toes, taste and smell<br>Additional compensation — 5 IPs                             | \$410 123                                                 | \$79 616 education. Free medical treatment. \$1592 financial advice                                             |

\* as at 30 June 2012.

## Death entitlements

Each jurisdiction has a benefit structure in place that provides for lump sum payments, funeral costs and weekly payments for dependants. Some jurisdictions provide additional payments for spouses and counselling.

Table 9 — Death entitlements as at 30 September 2012

| Jurisdiction      | Lump sum                                                                                                             | Weekly payments / child                                                                                                                                                                 | Funeral                          | Other                                      |
|-------------------|----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|--------------------------------------------|
| New South Wales   | \$481 950                                                                                                            | \$122.50                                                                                                                                                                                | \$9000                           | \$252.50 (dependant spouse; Dust Diseases) |
|                   | \$291 040 (Dust Diseases)                                                                                            | \$127.60 (Dust Diseases)                                                                                                                                                                |                                  |                                            |
| Victoria          | \$543 920                                                                                                            | First 13 weeks 95% of pre-injury earnings for dependant partner to max \$2000 per week<br>14 weeks to 3 years 50% of earnings to max \$2000<br>Range of payments for dependant children | \$10 375                         | Counselling for family \$5750 maximum      |
| Queensland        | \$538 715<br>\$14 395 for dependant spouse<br>\$28 780 for each other dependant family member, under 16 or a student | 8% of QOTE (\$106.45) for the spouse if there is a dependant family member under 6 and payment of 10% QOTE (\$133.05) for each dependant under 16 or a student                          | Reasonable                       | —                                          |
| Western Australia | \$271 935 (subject to labour price index)                                                                            | A child's allowance of \$52 per week for each dependant child up to 16 or 21 if a student                                                                                               | Reasonable, not exceeding \$9003 | —                                          |

Table 9 - Death entitlements as at 30 September 2012 continued

| Jurisdiction       | Lump sum                                         | Weekly payments / child                                                                                                                        | Funeral                                  | Other                                                                                                                                                                                                                                                                                                                                                 |
|--------------------|--------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| South Australia    | \$437 401<br>(\$454 739 from 1 January 2012).    | Orphaned child — 25% of deceased's NWE<br>Not orphaned — 12.5% of deceased's NWE                                                               | \$9602<br>(maximum as at 1 January 2012) | Dependant spouse — 50% of deceased's NWE (less if partially dependant)                                                                                                                                                                                                                                                                                |
| Tasmania           | \$305 760                                        | A dependant child is entitled to 15% of the basic salary, commencing on the expiration of 13 weeks after the date of death (\$110.52 per week) | —                                        | Dependant spouse is entitled to weekly payments calculated at the same rate as the deceased would have received if he/she became totally incapacitated <ul style="list-style-type: none"> <li>• first 26 weeks: 100% of weekly payments</li> <li>• 26–78 weeks: 90% of weekly payments</li> <li>• 78 weeks-2 years: 80% of weekly payments</li> </ul> |
| Northern Territory | \$366 236 (260 x AWE) in prescribed proportions. | 10% of AWE (\$140.86) for each child under 16 or 21 if student (max 10 children)                                                               | 10% of annual equivalent of AWE (\$7325) | —                                                                                                                                                                                                                                                                                                                                                     |
| ACT Private*       | \$207 192                                        | \$69.06 per child                                                                                                                              | \$5525                                   | —                                                                                                                                                                                                                                                                                                                                                     |
| C*wealth Comcare   | \$475 963                                        | \$130.89 to each child under 16 (or 25 if full-time student)                                                                                   | \$10 735                                 | —                                                                                                                                                                                                                                                                                                                                                     |
| Comcare Seacare    | \$479 635                                        | \$131.90 per child under 16                                                                                                                    | \$5838                                   |                                                                                                                                                                                                                                                                                                                                                       |
| Comcare DVA        | \$659 752                                        | \$87.57 per child under 16<br>\$3.10 MRCA supplement                                                                                           | \$10 735                                 | Reasonable medical expenses for spouse and children<br>\$1592 financial advice                                                                                                                                                                                                                                                                        |

\* as at April 2012.

## Common law

With the introduction of statutory 'no-fault' workers' compensation schemes, access to common law has been significantly restricted and the worker has to prove the employer's negligence before any common law action can succeed.

Some jurisdictions have abolished the right to access common law, introduced *threshold tests*, placed restrictions on the *types* of damages that an injured worker can receive, and/or placed caps on the amount of damages that can be awarded. If injured workers elect to pursue common law, they may have to reimburse their employer or WorkCover Authority for any statutory benefits paid out.

Table 10 — Access to Common Law as at 30 September 2012

| Jurisdiction      | Access                           | Type of damages                                      | Threshold                                                                                             | Damages                                                                                                        |
|-------------------|----------------------------------|------------------------------------------------------|-------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| New South Wales   | Yes                              | Past and future economic loss of earnings            | 15% WPI                                                                                               | No cap                                                                                                         |
| Victoria          | Yes — limited (post 20 Oct 1999) | Pain & suffering, and/or economic loss               | 30% WPI or narrative test<br>Additional requirement to prove a permanent loss of 40% earning capacity | Pain & suffering: min \$53 600, max \$543 920<br><br>Economic loss: min \$55 480, max \$1 249 310              |
| Queensland        | Yes                              | General damages (pain & suffering) and economic loss | WRI of less than 20% or none, worker must decide to accept lump sum payment or seek damages           | Pain & suffering: \$319 050<br><br>Economic loss: 3 X QOTE (\$3991.50) per week for each week of lost earnings |
| Western Australia | Yes — limited                    | Economic and non-economic loss                       | Minimum 15% WPI                                                                                       | \$416 569 (<25% WPI), no cap (min. >25% WPI)                                                                   |

Table 10 — Access to Common Law as at 30 September 2012 continued

| Jurisdiction                 | Access        | Type of damages                                                          | Threshold           | Damages                                             |
|------------------------------|---------------|--------------------------------------------------------------------------|---------------------|-----------------------------------------------------|
| South Australia              | No            | N/A                                                                      | N/A                 | N/A                                                 |
| Tasmania                     | Yes — limited | Economic and non-economic loss                                           | Min 20% WPI         | Unlimited                                           |
| Northern Territory           | No            | N/A                                                                      | N/A                 | N/A                                                 |
| ACT Private*                 | Yes           | Unlimited                                                                | Nil                 | Unlimited — outside of workers' compensation scheme |
| C'wealth Comcare and Seacare | Yes — limited | Employee: non-economic loss<br>Dependant: economic and non-economic loss | Successful PI claim | \$138 571                                           |
| C'wealth DVA                 | Yes — limited | Damages for non-economic loss                                            | Successful PI claim | Damages not to exceed \$110 000                     |

\* as at 30 June 2012.

## Return to work

Return to work (RTW) refers to assisting injured workers in getting back to work. The aim of the RTW / rehabilitation provisions in legislation is to provide for the safe and durable RTW of the injured worker as early as possible.

Table 11 — Sections of the Act or Regulations referring to RTW as at September 2012

| Jurisdiction              | Sections of the Act or Regulations                                                                                                           |
|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| <b>New South Wales</b>    | Ch 3 — <i>Workplace Injury Management Act 1998</i><br>Part 6 2010 Regulations                                                                |
| <b>Victoria</b>           | <i>Accident Compensation Act 1985</i> — Part VIIB (RTW)                                                                                      |
| <b>Queensland</b>         | Act s220; s221; s228<br>Reg s101–110                                                                                                         |
| <b>Western Australia</b>  | Workers' Compensation Code of Practice (Injury Management (2005): cl1–9<br>Act: s3; s5(1); s64; s65 s72B; s84AA(1); s84AB; Part IX; Part IXA |
| <b>South Australia</b>    | s26 to s28D                                                                                                                                  |
| <b>Tasmania</b>           | Part XI of the <i>Workers Rehabilitation and Compensation Act 1988</i>                                                                       |
| <b>Northern Territory</b> | s75A and s75B<br>Accredited Vocational Rehabilitation Providers S50                                                                          |
| <b>ACT Private*</b>       | Chapter 5 of the <i>Workers Compensation Act 1951</i>                                                                                        |
| <b>C'wealth Comcare</b>   | <i>Safety, Rehabilitation and Compensation Act 1988</i> : s36—s41A                                                                           |
| <b>C'wealth Seacare</b>   | s48 to s52<br><i>Seafarers Rehabilitation and Compensation Act 1992</i>                                                                      |
| <b>C'wealth DVA</b>       | s37 to s64<br><i>Military Rehabilitation and Compensation Act 2004</i>                                                                       |

\* as at 30 June 2012.

## Return to work: programs and policies

The RTW of an injured worker involves the employer and the worker and, depending on the legislation in each jurisdiction and the severity of the injury, may also involve workplace rehabilitation coordinators, rehabilitation providers, medical and other health professionals and the insurer.

Table 12 — Requirement to have RTW / workplace rehabilitation program or policy as at September 2012

| Jurisdiction      | Employers required to have RTW program / policies? | Do requirements differ for different categories of employers?                                                                                   | Exemptions from RTW programs                                                                                                                                                         | Requirements for development of programs / policies (e.g. in consultation with workers) |
|-------------------|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| New South Wales   | Yes                                                | Yes                                                                                                                                             | Yes                                                                                                                                                                                  | Yes                                                                                     |
| Victoria          | Yes                                                | No                                                                                                                                              | No                                                                                                                                                                                   | Yes                                                                                     |
| Queensland        | Yes                                                | Yes — high risk industries have a lower threshold to meet criteria for needing policies and procedures and a Rehabilitation and RTW Coordinator | Yes — No workplace rehabilitation policies or procedures needed in high risk industries with wages less than \$1.98 million. All other employers with wages less than \$6.51 million | No                                                                                      |
| Western Australia | Yes                                                | No                                                                                                                                              | No                                                                                                                                                                                   | No                                                                                      |

| South Australia    | Yes — employers with 30 + employees | No             | Yes — employers with <30 employees | Procedure must be signed off by person with authority to commit employer to procedure         |
|--------------------|-------------------------------------|----------------|------------------------------------|-----------------------------------------------------------------------------------------------|
| Tasmania           | Yes                                 | No             | No                                 | Yes                                                                                           |
| Northern Territory | Not legislated                      | Not legislated | Not legislated                     | Not legislated                                                                                |
| ACT Private*       | Yes                                 | No             | No                                 | Yes                                                                                           |
| C'wealth Comcare   | Yes                                 | No             | No                                 | Yes                                                                                           |
| C'wealth Seacare   | No                                  | N/A            | No                                 | In consultation with the employee, employer, rehabilitation provider and medical practitioner |

\* as at 30 June 2012.

## Return to work: Injured worker placement incentives

Some workers' compensation authorities operate injured worker placement incentive schemes to encourage employers to employ workers who have had an injury and are not able to RTW with their pre-injury employer.

Table 13 — Injured worker placement incentives as at September 2012

| Jurisdiction       | Name of scheme                                                            | Funding for equipment used for workplace modifications          | Training costs                                                  | Work trials                                                 |
|--------------------|---------------------------------------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------|-------------------------------------------------------------|
| New South Wales    | JobCover Placement Program                                                | Yes — no limit                                                  | Yes — no limit                                                  | Yes — work experience with host employer for up to 12 weeks |
| Victoria           | WorkCover Incentive Scheme for Employers (WISE)                           | Not part of WISE — may be provided based on claim circumstances | Not part of WISE — may be provided based on claim circumstances | No                                                          |
| Queensland         | Host Placement run by WorkCover QLD                                       | Case by case basis                                              | Yes                                                             | Work trial will run for 6-8 weeks                           |
| Western Australia  | N/A                                                                       | N/A                                                             | N/A                                                             | N/A                                                         |
| South Australia    | RISE (re-employment incentive scheme for employers)                       | Cost associated with minor site modifications / equipment       | Considered under RTW plan                                       | Considered under RTW plan                                   |
| Tasmania           | N/A                                                                       | N/A                                                             | N/A                                                             | N/A                                                         |
| Northern Territory | Alternative Employer Incentive Scheme                                     | Yes                                                             | Yes                                                             | 12 week work trial                                          |
| ACT Private*       | Second Injury Scheme (private arrangement between insurers and employers) | Not expressly provided but can be negotiated                    | Not expressly provided but can be negotiated                    | Not expressly provided but can be negotiated                |
| Comcare            | The Comcare Scheme                                                        | Yes                                                             | Yes                                                             | Yes                                                         |
| Seacare            | N/A                                                                       | N/A                                                             | N/A                                                             | N/A                                                         |
| DVA                | Vocational Rehabilitation Employer Incentives                             | Yes                                                             | Yes                                                             | Yes                                                         |

\* as at 30 June 2012.

## Glossary

|         |                                                           |
|---------|-----------------------------------------------------------|
| AWE     | Average Weekly Earnings                                   |
| AWOTEFA | Average Weekly Ordinary Time Earnings of Full-time Adults |
| MRCA    | Military Rehabilitation and Compensation Act 2004         |
| NWE     | Normal Weekly Earnings                                    |
| PI      | Permanent Impairment                                      |
| PIAWE   | Pre-injury Average Weekly Earnings                        |
| QOTE    | Queensland Ordinary Time Earnings                         |
| RTW     | Return To Work                                            |
| WISE    | WorkCover Incentive Scheme for Employers (Vic.)           |
| WPI     | Whole Person Impairment                                   |
| WRI     | Work-related Impairment                                   |

## Sources

All information on workers' compensation arrangements is derived from the annual publications *Comparison of Workers' Compensation Arrangements in Australia and New Zealand 2013* and the *Comparative Performance Monitoring Report 14th Edition* published by Safe Work Australia.

More detailed information on workers' compensation generally and links to web pages related to each jurisdiction is available on the [Safe Work Australia website](#).

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