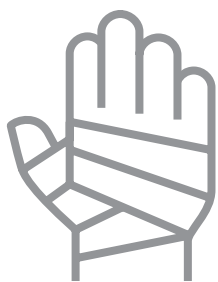


# Australian Workers' Compensation Statistics

 Report 2020-21\*

## Serious claims in 2020-21p\*



Number of serious claims in 2020-21p\*

**130,195**



**6.5**

frequency rate  
serious claims  
per million  
hours worked



**10.5**

incidence rate  
serious claims  
per thousand  
employees

## Frequency rate of serious claims by gender 2020-21p\*

**6.0**  
per million  
hours worked

women



**6.9**  
per million  
hours worked

men

## Main causes of serious claims (by mechanism of incident) in 2020-21p\*



Body stressing

**37%**



Falls, trips and slips

**23%**



Being hit by moving objects

**16%**

### Notes:

\*preliminary data subject to revision in future years as further claims are finalised.

Serious claims include all accepted workers' compensation claims for an incapacity that results in a total absence from work of one working week or more, excluding fatalities and journey claims.

Rates are calculated using unrounded numbers.



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# Australian Workers' Compensation Statistics

/ Report 2020-21\*

## Serious claims in 2020-21\*

### Occupations with the highest frequency rates in 2020-21\*



Labourers

**21.9**

serious claims per  
million hours worked



Community and personal service workers

**15.2**

serious claims per  
million hours worked



Machinery operators and drivers

**11.7**

serious claims per  
million hours worked

### Industries with the highest frequency rates of serious claims in 2020-21\*



Agriculture, forestry and fishing

**11.1**

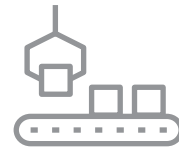
serious claims per  
million hours worked



Healthcare and social assistance

**10.2**

serious claims per  
million hours worked



Manufacturing

**9.6**

serious claims per  
million hours worked

## Serious claims 2009-10 and 2019-20



Frequency rate of  
serious claims per  
million hours worked

↓ **decreased by 13%**

from **7.5** to **6.5** serious  
claims per million  
hours worked



Median time  
lost for a  
serious claim

↑ **increased by 30%**

from **5.4** to **7.0**  
working weeks



The total number  
of serious claims  
in Australia

↑ **increased by 2%**

from **127,599** to  
**130,195** serious claims

despite the number of workers  
increasing by **21%** over the  
same period.

#### Notes:

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